



Product Bulletin

FAS2000 Software Packs

Revision History

4 May 2009 – Initial Version

17 July 2009 – Updated Product Table and Field Portal reference

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This product bulletin informs NetApp sales and NetApp partners about new or changed NetApp® products or services.

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1. Summary

Beginning in May 2009, marketing part numbers will change for FAS2000/FAS200 series (T1, T1C, T2, and T2C) à la carte software part numbers. New part numbers will be effective in the May 2009 Quote Tool. This marketing part number transition will replace individual SKUs or à la carte software part numbers with "pack"-based software. Pack-based software is intended to simplify customer quoting and ordering processes. There is no change in the software functionality offered on the FAS2000; only part numbers will change.

FAS2000 software part number changes:

What	• Additional SW licenses are included in the base configuration without charge with every FAS2000 • Over 25 SW products are condensed into five packs for FAS2000 (more value)
When	• Available in 4 May 2009 Quote Tool
System Applicability	• FAS2020 and FAS2050 systems only
How It Works	• Customer buys a new FAS2000 and... • Receives additional features and functionality at no extra cost • Can buy one or more of five new SW packages (individual software SKUs will no longer be available)

The following table shows the products affected by this change and details the new pack structures.

Platforms	FAS2020, FAS2050, and FAS200			FAS30x0, FAS31x0, and FAS6000		
Affected à la carte software	Select SW-T1, T1C, T2, and T2C parts (see MPNC section for details)			n/a		
	Base Pack ¹	Foundation Pack	Protection Pack	Advanced Pack	Application Pack ⁵	Server Pack ²
Part Numbers	SW-BASE-	SW-T#-	SW-T#-	SW-T#-	SW-T#-	SW-T#-

(X = Included)	PK-C	FOUNDATION-PACK-C	PROTECTION-PACK-C	ADVANCED-PACK-C	APPLICATION-PACK-C	SERVER-PACK-C
iSCSI	X					
FCP	X					
SyncMirror® ³	X					
NearStore®	X					
Deduplication	X					
HTTP	X					
System Manager	X					
Ops Manager	X					
Host Utilities	X					
SnapRestore®		X				
SnapVault® Primary		X				
Provisioning Manager ⁴		X				
SnapMirror®			X			
SnapVault Secondary			X			
Protection Manager ⁴			X			
FlexClone®				X		
MultiStore®				X		
SnapLock™				X		
SnapManager® for Exchange					X	
SnapManager for SQL Server® ²					X	
SnapManager for SharePoint® ²					X	
SnapManager for Oracle® ²					X	
SnapManager for SAP® ²					X	
SnapManager for Virtual Infrastructure					X	X
SnapDrive® (Windows® and UNIX®)					X	X
Single Mailbox Recovery ⁵					X	
NetApp DSM					X	X

¹ Included at no charge in every FAS2000 system.

² Server Pack is a subset of Application Pack.

³ Included where applicable (e.g., FAS2050 systems).

⁴ Add-node functionality is included in the pack. Server software is available via a separate SKU.

Note: Nonconfigured SW Packs do not have the "-C." For example, an existing FAS2000 customer who wishes to purchase FlexClone for his/her system would buy the Advanced Pack, and would do so via the Add SW catalog. The item ordered would be "SW-Txx-Advanced-Pack."

⁵ As part of the Application Pack, SMBR will have a license for 1,500 Exchange mailboxes.

For detailed information about how à la carte software part numbers are affected, and how they map to Software Packs, visit the Software Pack MPNC at <http://mktg-web.corp.netapp.com/mktg-web/Products/Bulletins/MktgPartNumChg/index.htm>.

2. What's New?

FAS2000/FA200 software is now orderable via "packs" in lieu of à la carte software part numbers. Six packs are available: Base, Foundation, Protection, Advanced, Application, and Server.

3. Sales and Customer-Ready Tools (Training, SE, Customer Presentations, Datasheets, Sales Guides)

For information and collateral regarding Software Packs, go to the [Field Portal](#) for the full list of new and updated product bulletins and documents. Keyword search: software packs.

4. System Requirements

Software Packs are available on FAS2000/FAS200 systems.

5. Product Information

The new part numbers will be available to quote in the May 2009 Quote Tool release.

Part Number	Description	Discount Category Code
SW-BASE-PK	SW,BASE Pack	J
SW-BASE-PK-C	SW,BASE Pack,-C	J
SW-T1-ADVANCED-PACK	SW,Advanced Pack,T1	J
SW-T1-ADVANCED-PACK-C	SW,Advanced Pack,T1,-C	J
SW-T1-APPLICATION-PACK	SW,Application Pack,T1	J
SW-T1-APPLICATION-PACK-C	SW,Application Pack,T1,-C	J
SW-T1C-ADVANCED-PACK	SW,Advanced Pack,T1C	J
SW-T1C-ADVANCED-PACK-C	SW,Advanced Pack,T1C,-C	J
SW-T1C-APPLICATION-PACK	SW,Application Pack,T1C	J
SW-T1C-APPLICATION-PACK-C	SW,Application Pack,T1C,-C	J
SW-T1C-FOUNDATION-PACK	SW,Foundation Pack,T1C	J
SW-T1C-FOUNDATION-PACK-C	SW,Foundation Pack,T1C,-C	J
SW-T1C-PROTECTION-PACK	SW,Protection Pack,T1C	J
SW-T1C-PROTECTION-PACK-C	SW,Protection Pack,T1C,-C	J
SW-T1C-SERVER-PACK	SW,Server Pack,T1C	J
SW-T1C-SERVER-PACK-C	Server Pack,T1C,-C	J
SW-T1-FOUNDATION-PACK	SW,Foundation Pack,T1	J
SW-T1-FOUNDATION-PACK-C	SW,Foundation Pack,T1,-C	J
SW-T1-PROTECTION-PACK	SW,Protection Pack,T1	J
SW-T1-PROTECTION-PACK-C	SW,Protection Pack,T1,-C	J
SW-T1-SERVER-PACK	SW,Server Pack,T1	J
SW-T1-SERVER-PACK-C	SW,Server Pack,T1,-C	J
SW-T2-ADVANCED-PACK	SW,Advanced Pack,T2	J
SW-T2-ADVANCED-PACK-C	SW,Advanced Pack,T2,-C	J
SW-T2-APPLICATION-PACK	SW,Application Pack,T2	J
SW-T2-APPLICATION-PACK-C	SW,Application Pack,T2,-C	J
SW-T2C-ADVANCED-PACK	SW,Advanced Pack,T2C	J
SW-T2C-ADVANCED-PACK-C	SW,Advanced Pack,T2C,-C	J
SW-T2C-APPLICATION-PACK	SW,Application Pack,T2C	J
SW-T2C-APPLICATION-PACK-C	SW,Application Pack,T2C,-C	J
SW-T2C-FOUNDATION-PACK	SW,Foundation Pack,T2C	J
SW-T2C-FOUNDATION-PACK-C	SW,Foundation Pack,T2C,-C	J
SW-T2C-PROTECTION-PACK	SW,Protection Pack,T2C	J
SW-T2C-PROTECTION-PACK-C	SW,Protection Pack,T2C,-C	J
SW-T2C-SERVER-PACK	SW,Server Pack,T2C	J
SW-T2C-SERVER-PACK-C	SW,Server Pack,T2C,-C	J
SW-T2-FOUNDATION-PACK	SW,Foundation Pack,T2	J
SW-T2-FOUNDATION-PACK-C	SW,Foundation Pack,T2,-C	J
SW-T2-PROTECTION-PACK	SW,Protection Pack,T2	J
SW-T2-PROTECTION-PACK-C	SW,Protection Pack,T2,-C	J
SW-T2-SERVER-PACK	SW,Server Pack,T2	J
SW-T2-SERVER-PACK-C	Server Pack,T2,-C	J

SSP is available for all software available in Software Packs.

Downloading

For downloading software go to [NOW™ Download Software](#).

Product Availability

All NetApp Select™ software bundles will be available to quote in the May 2009 release of the Quote Tool.

6. Regulatory Compliance

Products need to be validated against the NetApp Safety/EMI Regulatory Compliance List prior to order submission. This is required to make sure that products are being sold only in the countries in which NetApp has received regulatory compliance certification.

7. Warranty and Service

Standard software warranty and services apply.

8. Additional Information

Contact Information: Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.

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495 E. Java Drive, Sunnyvale, CA 94089 USA